EAST CENTRAL ZONE INSURANCE EMPLOYEES' ASSOCIATION Jeevan Deep Buildings (First Floor), Exhibition Road, Patna -800001

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То

All the Divisional Units

Dear Comrades,

ECZIEA delegation met Zonal Manager and others at Patna

A delegation of ECZIEA Secretariat comprising Com Pradip Mukherjee, President, Com Trinath Dora, General Secretary and Com Virchand Singh, Joint Secretary met the Zonal Manager, RM (P&IR), RM (E&OS) and Chief Engineer at East Central Zonal Office, Patna on 11.12.2020 and discussed on some blazing issues of our Divisional Units. A brief account of all meetings is placed herein below:

Meeting with Zonal Manager

The delegation of ECZIEA met the Zonal Manager in a pre-scheduled meeting in presence of RM (P&IR) and raised the following issues:

i) Part time (Watermen) Employees of Bhagalpur and Begusarai Divison-

The Hon'ble Jharkhand High Court, Ranchi has since been disposed off the writ petition on the matter of part time workmen as LIC through its counsel had approached the learned court to bring the scheme wherein instructions for conversion of part time employee to full time employee is mentioned. As court order had to be implemented within three months of the verdict, the delegation sought the intervention of Zonal Manager for immediate implementation of the court order by the respective Divisions. Zonal Manager asked RM (P&IR) to check with respective Sr Divisional Managers for honouring the Court Order at the earliest.

ii) Issuance of recovery letters to employees for EWP-

The delegation strongly raised the objection regarding the issuance of letters for the recovery relating to excess and wrong payments made by employees during discharging their official duties. It was further stated that where there were wrong payments to impersonated policy holders, the Office more particularly the legal department had been maintaining callous attitude in instituting legal action. Zonal Manager told the delegation that out of a huge number of complaints only 46 Officers/Employees had been issued with recovery letters on the basis of alleged negligence and where there were system errors no action had been initiated. However, ZM assured to review cases on individual representation.

iii) SSS Cell of Dhanbad-

Prior to the placement of facts before Zonal Manager, we had reached with a decision with our Hazaribagh Unit regarding the merger of SSS Cell of Dhanbad with Dhanbad Branch-I . Accordingly a conclusion was drawn with Zonal Manager that the SSS Cell of Dhanbad would be merged with Dhanbad Branch-I and no employee of SSS Cell would be disturbed in the process of merger.

iv) Assistant Panel Movement-

The delegation brought to the notice of Zonal Manager regarding the stoic silence maintained at the Zonal Office on the issue of Assistant Panel movement and urged upon immediate movement of the same. Zonal Manager asked RM (P&IR) to follow up the matter with Central Office.

v) HGA Posting in ZO-

The delegation strongly placed the demand for the posting of HGAs' in Zonal Office. Zonal Manager asked RM (P&IR) for a review of the matter.

Apart from the above facts, the long pending issues of qualification addition pertaining to MBA of our employees were raised with RM(P&IR) to which he assured for early disposal of the matter.

Meeting with RM (E&OS):

- i) Staff Mediclaim The delegation raised the matter of frequent change of TPA in the Zone without any explicit reason or rhyme and urged for a stop in sudden change. Moreover, the delegation requested RM (E&OS) to ask VIPUL TPA for the early disposal of outstanding mediclaims of the Zone. RM (E&OS) assured the delegation for a review of the matter.
- **Re-modernisation** The delegation pointed out to RM (E&OS), the pathetic condition of our Office buildings which were modernized before ten years and asked for immediate repair and maintenance. The RM (E&OS) echoed in affirmative the view of the delegation and requested for sending Branch specific proposal through proper channel to Zonal Office.
- **Air conditioniong** Air conditioning of all the Branch Offices whether in own building or in rented building were strongly placed by the delegation before the RM(E&OS) keeping in minds the scorching heat felt in almost all the places of the geographical areas of the Zone. RM(E&OS) informed the delegation to send proposals on priority basis for airconditioning of Branch Units through proper channel.

iv) Renovation of Patna Guest House –

The delegation urged RM (E&OS) to take up the issue of renovation of Patna Guest House. RM (E&OS) assured to look into the matter.

v) Chakradharpur land issue –

The delegation raised the matter that around four acres of land of the corporation held unutilized in Chakradharpur since the pre-nationalisation era and the same land was in the danger of encroachment. The delegation urged upon the RM (E&OS) for effective commercial utilization of the land like construction of Policy holders' Flats.

RM(E&OS) assured to follow up the matter with concerned departments for effective utilization of the land.

Meeting with Chief Engineer-

i) Construction of new Branch Buildings

The delegation placed the demand for the immediate tendering of new Branch Building at Kendrapara and extension of Baripada Branch Office due to its acute space problem. Chief Engineer assured the delegation for immediate initiation of tendering for Kendrapara Branch Building and assured to take stock of the space problem of Baripada Branch.

ii) Rourkela Staff Quarters Colouring & Modernisation of Sambalpur Divisional Office-

The delegation brought the notice of the Chief Engineer, the exterior colouring of Staff Quarters at Rourkela which had been unattended since twelve years. More over it was raised by the delegation the issue pertaining to improper placement of departments in the ongoing modernization of Sambalpur Divisional Office which laid to acute congestion. Chief Engineer assured to review the matter with his department for needful action.

The delegation also snatched the moment to bring the fact regarding re- modernisation of Branch Buildings where modernization was done before ten years and there was absolute need for repair and maintenance. Chief Engineer expressed in the affirmative the need for remodernisation and assured to gear up his department for the pressing job.

Last but not the least, the delegation carved out some time from their schedule programmes and met the Branch Head of VIPUL TPA and raised the issue of immediate disposal of o/s Mediclaims of the Zone and Empanelment of more hospitals for cashless treatment. Mr Rajeev Agrawal, the Branch Head of VIPUL assured the delegation to reduce the maximum o/s Mediclaims in December 2020 itself and asked the delegation to refer hospital names directly to him to explore possibility of empanelment of hospitals.

With greetings,

Comradely Yours

General Secretary