

Circular No. 09/2019

Date: 20.11.2019

To
All the Divisional Units

ECZIEA delegation meets Zonal Manager on 16.11.2019 at Patna.

The newly elected office bearers of ECZIEA met Mr Mahendra Kumar, ZM and Mr B. Acharya, RM(P&IR) on 16.11.2019 at Patna and discussed on the issues raised in the 5th triennial General Conference of ECZIEA recently held at Sambalpur. The delegation also seized the moment to discuss other burning issues picked up by our Divisional Units where Zonal Office intervention was necessitated. We place herein below a brief account of our discussion:

1. Conversion of some residual RPTs of undivided Bhagalpur Division into Full Timers-

The Regular Part Time (RPT) sweepers of the Corporation were converted to Full Time Attendant-cum-Sweepers in two batches; first in December 2013 and then in October 2017. However, 19 RPTs of undivided Bhagalpur Division (14 from Bhagalpur Division and 05 from Begusarai division) are still left from being converted into Full timers. These RPTs were posted as part time watermen in the scale of pay of peons by the then Divisional management of Bhagalpur Division. Consequent upon Auditor's observation, they were being put under the Sweeper scale of pays. Four out of the 19 RPTs had moved to CGIT against the relegated scale of pays offered by the Corporation and got an order in their favour. However, the Corporation preferred appeal against the CGIT order in the Ranchi High Court. As the matter is subjudice, the cases of 19 RPTs are not yet taken up for conversion to Full Time Attendant-cum Sweepers. We understand that, the Corporation had filed an Interlocutory Application with the High Court in July 2018. Till now, the matter has not come up for hearing. Some of the RPTs in the meanwhile have retired from the services of the corporation and for some others, countdown has already started.

When the matter was placed before ZM and requested to file a petition for early hearing with the High Court, he acceded to our request. We also requested RM (Legal) to vigorously pursue the matter with our dealing advocate at Ranchi in a separate meeting to which he expressed in the affirmative.

2. Problem related to payment of Salary at SSS Cell, Dhanbad-

The salary payment of employees working in SSS Cell, Dhanbad was taken care by Dhanbad Branch-I for pretty long time. After the introduction of some changes in the module whereby payment process was integrated with Accounts, Salary and TDS module, the Dhanbad Branch-I is not in a position to make the payments. The problem persists for months together and the employees are yet to get their dues resulting into natural resentment among them.

On the above context, ZM explored different possibilities with the delegation. However, ZM assured that he would give more thrust on the matter to resolve the issue at the earliest.

3. Problems relating to services of Raksha TPA pertaining Group Mediclaim-

It is felt irrespective of Divisions under East Central Zone that an employee gets

stranded in the hospital for long while getting discharged on a Sunday or holiday in the cashless treatment due to delayed response by Raksha TPA. So also the TPA asks for FIR copy in accident cases where the employee gets inflicted with injury at his/her own and without the involvement of a third party. The Raksha TPA officials of Kolkata Head Office (Claims are settled there) are not on regular visits to different Divisional Headquarters for seamless channel of communication. While visiting **IEAPD office at Patna-I**, our comrades rightly pointed out that the Sum Insured mentioned in the Raksha TPA masters of employees shows only the Basic Sum Insured opted and not the full coverage amount as a result of which an employee is harassed when under cashless treatment and the basic sum insured gets exhausted in the course of treatment.

ZM seriously took note of the problems and assured to direct Raksha TPA for immediate solutions. We also met RM (E&OS) separately and placed the issues with her. She immediately directed Raksha TPA to take up the issues. Meanwhile, the mediclaim masters of employees maintained by Raksha TPA have been updated with the required data.

4. Re-modernisation of modernized branches:

Most of the modernised Branches under different Divisions have already passed the tenure of 10 years and urgently need renovations and repairs. When we placed the matter before ZM, he informed that CO had in principle agreed to the fact and on allocation of budget by CO for the purpose the issue would be taken care up.

5. Infrastructure for new assistants :

One pertinent issue raised in the meeting is that about 1531 new assistants would join in the East Central Zone jurisdiction after the recruitment process ends and our Offices lack the required infrastructure to accommodate these employees. To our query, ZM informed that all the Sr Divisional Managers had been asked to make necessary arrangement for them. We would request our Divisional Units to talk to their respective managements for ensuring proper arrangements.

6. Posting of new assistants in Divisional Headquarters:

When we placed before ZM that the posting of new assistants would be made in places other than Divisional Head Quarters and requested ZM to allocate new assistants to head quarters Branches as these units desperately need some new blood to cater to the needs of huge customers, he informed the house that CO had instructed to make posting in Mufassil Branches only.

7. HGA/RC ceiling of Branch offices:

We informed ZM that ceiling in posting of HGA and RC numbering 10 and 04 respectively, in Branch Offices is still in vogue without giving due consideration to the increase in number of policies being serviced and urged upon him to consider increase the ceiling. ZM expressed that the matter is under the purview of CO.

8. Sharing Accommodation at Talcher/Angul Branches under Cuttack DO:

We placed the agony related to scarcity of accommodation of our employees working in Talcher and Angul branches as the areas are industrial belts and requested ZM to opt for sharing accommodation in the line of Barbil Branch. ZM assured to consider the matter.

9. Guest House Accommodation at Bhubaneswar Head Quarters:

We informed ZM that, the Class III and IV employees of the corporation were not being provided with Guest House facilities in the city of Bhubaneswar, the Capital City of Odisha with world class medical facilities catering to the needs of Eastern India and requested for an immediate provision of the same. ZM was convinced with

our problem and assured to look into the matter.

We had individual discussion with RM (E&OS),RM(P&IR),RM (Legal) and Chief Engineer to resolve some issues of our Divisional Units namely renovation of Staff Quarters in Jamshedpur, digging of Bore Well in Rairangpur BO, one compassionate appointment case of Patna-I, Pending Terminal benefits, addition of MBA qualification of some employees and made certain breakthrough in these matters. Developments pertaining to individual divisions would be communicated at the appropriate time. The organization will make sincere efforts to make sure that the issues get resolved early.

With Greetings,

Comradely Yours

Trinath Dora

General Secretary