

EAST CENTRAL ZONE INSURANCE EMPLOYEES' ASSOCIATION
Jeevan Deep Buildings (First Floor), Exhibition Road, Patna-800001
Email: ecziea@gmail.com

Circular No. 04/2016

Date: 14.07.2016

To, All Members

Dear Comrades,

We understand that there are some serious problems relating to settlement of mediclaims. The problem particularly comes up when one doesn't opt for the cashless facility. Secondly, the budget for Vehicle advance to class III & IV employees has not yet been provided to the divisions by the zonal office as yet. As a result, many applications are pending for sanction at the divisional level. We have written a letter today to the RM (E&OS) on these two issues.

The same is being reproduced for the information of our comrades.

With Greetings,

Comradely Yours



General Secretary

The Regional Manager (E&OS)
L.I.C. of India
East Central Zonal Office
PATNA

Date: 14.07.2016

Dear Sir,

Re: Issues meriting your urgent intervention

We place herein below two important issues that need your intervention for their effective resolution.

i) Mediclaim Settlements: There are some serious problems relating to mediclaim settlement, especially in those cases where employees do not opt for cashless facilities. It is reported that in good many cases the TPA is seeking queries on flimsy grounds. The employees often get SMS messages from the TPA informing them that their mediclaim has been settled for a certain amount. More often than not, however, the employees have to wait for pretty long periods of time to actually get the amount. A big problem is that at times, the TPA is sending the claim amounts of some claimants in a block without actually furnishing any break- up of the figures. This gives rise to avoidable confusion and delay.

ii) Budget for Vehicle Advance: The Budget for vehicle advance meant for Class III & IV employees has not been given to Divisions as yet. As a result, a number of applications are pending at many divisional offices in the zone.

We request you to look into these two issues for their expeditious resolution.

Thanking you in anticipation,

Yours faithfully

Sd/-
General Secretary